



**Hilcote Hall Care Home**  
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### How To Find Us

#### From the North

Leave the M6 at junction 15 and join the (A519) Newcastle Road continue for approximately 9 miles. Turn left at Stone Road (B5026) and continue for approximately 300 yards and the home is on your left.

#### From the South

Leave the M6 at Junction 14 At the roundabout, take the 1st exit onto Creswell Grove (A5013) heading to Eccleshall continue to follow the (A5013) for approximately 5 miles. Turn right onto Stafford Street (A519), after approx 100 yards turn right onto Stone Road. Continue for approximately 300 yards and the home is on your left.



### COMMITTED TO 'MAKING A DIFFERENCE'

Select Healthcare Group is a family run business first established in the mid 1980s. The team of Senior Executives has been with the Company from day one and offers stability, knowledge and support throughout the Company. Whether your nearest and dearest are elderly and in need of 24 hour residential / nursing care, or are young adults in need of 24 hour care for their mental health or brain injury needs, Select Healthcare Group have a diverse range of specialist centres and care staff to suit every individuals need.

The Directors actively promote respect for diversity and individuality and to ensure that customer care is top of the agenda, regular quality audits operate throughout the Company. Staff training is ongoing and varied, to give multiple skill mixing opportunities and job satisfaction for those who deliver the service.

Activities, fun and a wide variety of home cooked food choices sit comfortably alongside the company's mission statement 'To provide a quality caring service in a pleasant homely environment' philosophy which is a 'built in' feature of the Company's standard of care. Refurbishment is an ongoing standard of care which is reflected in the commitment of the Company to comply with all health and safety requirements whilst also giving special attention to the cleanliness, homely feel and welcome given to service users and visitors alike.

Select Healthcare Group has a longstanding and loyal staff base and appreciate that it is these people who are committed to "Make a Difference".



# WELCOME TO HILCOTE HALL CARE HOME



Hilcote Hall is a Georgian style grade 2 listed building that can accommodate upto 44 residents.

The grand Georgian mansion is situated in the heart of Staffordshire and is approximately <sup>3</sup>/<sub>4</sub> of a mile from the pretty market town of Eccleshall and close to the towns of Stafford and Stone.



## OUR PHILOSOPHY OF CARE

The management and staff at Hilcote Hall are committed to providing a standard of care that embraces all the principles of excellent care home practices. The resident's physical and spiritual wellbeing is at the heart of our plan of care which ultimately enables each resident to reach their desired goals and level of fulfilment in life.

We actively promote a happy working and living environment which is both professional, courteous and fun. We believe in respecting individual preferences whilst encouraging independence.

It is important to us to respect the variations in individual needs, interests, views, lifestyle, hobbies and personalities, and the staff will make this an inclusive part of an individual's plan of care.

## WE ENSURE THAT:

- A highly experienced member of staff is on duty at all times.
- A Person Centred Individual Care Plan is supported by quality assured care practices.
- We respect dignity, privacy, choices and individuality to include fulfilment.

## YOUR HOME

There is a mixture of single and double rooms many have en suite facilities. All rooms are equipped to high standards and the furniture has been carefully chosen to give each room a light, clean feel. An emergency nurse call is standard throughout all rooms as are TV points. Residents are encouraged to bring in much loved items of furniture or favourite ornaments and pictures and pets are allowed in most circumstances.



## TRADITIONAL HOME STYLE COOKING

There is a wide menu choice to suit all dietary needs offering three hot or cold meals a day with drinks and fruit snacks throughout. Menus are designed to give maximum nutritional benefit and where possible ingredients are locally sourced. Menus are displayed throughout the home and residents are invited to comment on the quality of our meals everyday. Fish and chips on a Friday and the Sunday and mid week roasts are always very popular.



## FAMILY & FRIENDS

Family and friends can visit anytime and will be made very welcome. They may like to join our residents committee where issues concerning the promotion of fulfilment for our residents may be discussed. The Home Manager also has an 'open door' policy and welcomes any relatives who wish to call in.

## ACTIVITIES & INTERACTION

We have a dedicated activity co-ordinator who are experienced in providing a very varied and professional programme of 'things to do' and 'places to go'. Every day our co-ordinators will ensure that there is a full day of activities to include arts and crafts, music, exercise, baking, massage, beauty, scrabble, quizzes, shopping, local walks, news and world affairs, outings and entertainment. Promoting independence, fun and fulfilment is at the heart of this vibrant home. There is something for everyone and everyone is special at Hilcote Hall.

## OTHER SERVICES INCLUDE:

Visiting Hairdresser, Clergy, Chiropodist, Optician, and Dentist (although many other services can be accessed).



## SPECIAL FEATURES AT HILCOTE HALL

- Mixture of single rooms and companion rooms many have en suite facilities and views overlooking the beautiful Staffordshire countryside.
- 2 Spacious Lounges and a smaller lounge.
- 2 Large Dining areas.
- Private area for visitors to take friends and family.
- Nurse call system in each room.
- Lift access to all floors.
- Fully equipped Kitchen and laundry room.
- Spacious and Secure Garden well kept with patio area.
- Car Park and Wheelchair Access.
- Special occasion catering available for birthdays, anniversaries etc.

## MAKING A DIFFERENCE

Please feel free to view our home at any reasonable time during the day. For security reasons we would prefer a telephone call and appointment for evening and weekend viewings. Looking forward to welcoming you soon.

